

### REPORTE ESTADÍSTICO MENSUAL DE OPERACIONES DEL SISTEMA DE PAGOS NACIONAL

| RESUMEN DE OPERACIONES | 2019    |     |     |            | 2020 |     |     |     |     |     |     |     |     | Cifras acumuladas |      |      | Var % |
|------------------------|---------|-----|-----|------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-------------------|------|------|-------|
|                        | Oct     | Nov | Dic | Total 2019 | Ene  | Feb | Mar | Abr | May | Jun | Jul | Ago | Sep | 2018              | 2019 | 2020 |       |
|                        | Ene-Sep |     |     |            |      |     |     |     |     |     |     |     |     |                   |      |      |       |

#### SISTEMA DE PAGOS DE ALTO VALOR

##### 1. Módulo de Liquidación Híbrida del LIP (a)

| TOTAL VALOR OPERACIONES                                          | 45.336        | 46.591        | 49.261        | 546.043        | 46.621        | 38.513        | 55.484        | 32.321        | 36.084        | 38.134        | 42.904        | 39.222        | 40.651        | 414.219        | 404.856        | 369.934        | -9         |
|------------------------------------------------------------------|---------------|---------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|----------------|----------------|------------|
| <b>Valor de las operaciones MN</b>                               | <b>39.644</b> | <b>41.051</b> | <b>43.839</b> | <b>484.384</b> | <b>40.568</b> | <b>32.914</b> | <b>49.773</b> | <b>28.174</b> | <b>33.586</b> | <b>35.840</b> | <b>39.386</b> | <b>35.332</b> | <b>35.418</b> | <b>366.211</b> | <b>359.850</b> | <b>330.991</b> | <b>-8</b>  |
| (En millones de Bolivianos)                                      |               |               |               |                |               |               |               |               |               |               |               |               |               |                |                |                |            |
| Transferencia de Fondos a la CUT                                 | 457           | 64            | 155           | 2.518          | 87            | 21            | 47            | 1             | 10            | 8             | 23            | 28            | 812           | 1.935          | 1.843          | 1.037          | -44        |
| Otorrogación y cancelación de créditos de liquidación            | 1.444         | 4.035         | 1.567         | 9.686          | 1.345         | 1.242         | 896           | 459           | 375           | 1.347         | 365           | 178           | 322           | 2.726          | 2.640          | 6.530          | 147        |
| Transferencias bancarias a cuentas propias                       | 0             | 2             | 0             | 15             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 2             | 1             | 9              | 13             | 3              | -80        |
| Transferencias para pago de impuestos y tasas aduaneras          | 3.138         | 2.150         | 3.224         | 44.996         | 3.628         | 2.660         | 2.747         | 851           | 2.523         | 2.751         | 4.359         | 2.335         | 2.564         | 35.694         | 35.884         | 24.417         | -32        |
| Fondos de efectivo en custodia                                   | 2.688         | 2.862         | 3.576         | 34.759         | 3.773         | 2.642         | 2.613         | 1.849         | 1.423         | 1.493         | 2.570         | 2.839         | 3.086         | 24.528         | 25.634         | 22.288         | -13        |
| Transferencias interbancarias                                    | 16.535        | 18.874        | 19.052        | 213.216        | 18.157        | 15.205        | 29.595        | 14.792        | 18.498        | 17.791        | 18.199        | 16.279        | 14.615        | 189.011        | 158.755        | 163.132        | 3          |
| Liquidación pagos con cheques y órdenes electrónicas - CCC y ACH | 14.415        | 12.180        | 14.765        | 171.090        | 12.336        | 9.917         | 12.657        | 9.349         | 9.924         | 11.307        | 12.575        | 12.558        | 12.562        | 109.014        | 129.730        | 103.185        | -20        |
| Liquidación pagos y comisiones órdenes electrónicas - MLD        | 44            | 27            | 38            | 284            | 32            | 19            | 34            | 12            | 25            | 29            | 30            | 37            | 65            | 0              | 174            | 284            | 63         |
| Liquidación pagos tarjetas electrónicas                          | 412           | 548           | 1.166         | 5.920          | 859           | 774           | 806           | 404           | 422           | 622           | 675           | 657           | 858           | 3.295          | 3.794          | 6.078          | 60         |
| Venta directa de valores                                         | 0             | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0              | 0              | 0              | 0          |
| Otras operaciones                                                | 510           | 310           | 297           | 2.500          | 351           | 433           | 377           | 457           | 386           | 493           | 590           | 420           | 532           | 0              | 1.383          | 4.039          |            |
| <b>Valor de las operaciones ME</b>                               | <b>5.692</b>  | <b>5.540</b>  | <b>5.422</b>  | <b>61.660</b>  | <b>6.053</b>  | <b>5.599</b>  | <b>5.711</b>  | <b>4.147</b>  | <b>2.498</b>  | <b>2.293</b>  | <b>3.518</b>  | <b>3.890</b>  | <b>5.233</b>  | <b>48.008</b>  | <b>45.006</b>  | <b>38.942</b>  | <b>-13</b> |
| (En millones de Bolivianos)                                      |               |               |               |                |               |               |               |               |               |               |               |               |               |                |                |                |            |
| Transferencia de Fondos a la CUT                                 | 2             | 1             | 1             | 55             | 1             | 2             | 0             | 58            | 1             | 1             | 1             | 1             | 2             | 43             | 51             | 66             | 30         |
| Otorrogación y cancelación de créditos de liquidación            | 371           | 1.009         | 519           | 4.230          | 584           | 660           | 716           | 592           | 7             | 7             | 19            | 129           | 265           | 1.768          | 2.332          | 2.980          | 28         |
| Transferencias bancarias a cuentas propias                       | 0             | 0             | 1             | 1              | 47            | 2             | 62            | 0             | 0             | 0             | 0             | 0             | 0             | 39             | 0              | 111            |            |
| Transferencias para pago de impuestos y tasas aduaneras          | 595           | 585           | 550           | 6.447          | 672           | 696           | 527           | 626           | 466           | 477           | 290           | 371           | 431           | 5.504          | 4.717          | 4.555          | -3         |
| Fondos de efectivo en custodia                                   | 0             | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0              | 0              | 0              | 0          |
| Transferencias interbancarias                                    | 2.483         | 1.759         | 2.235         | 25.876         | 2.817         | 2.478         | 2.597         | 1.618         | 799           | 696           | 1.591         | 2.002         | 2.971         | 21.385         | 19.400         | 17.569         | -9         |
| Liquidación pagos con cheques y órdenes electrónicas - CCC y ACH | 2.117         | 2.089         | 2.048         | 24.051         | 1.859         | 1.694         | 1.759         | 1.123         | 1.171         | 1.094         | 1.582         | 1.350         | 1.507         | 18.631         | 17.797         | 13.139         | -26        |
| Liquidación pagos y comisiones órdenes electrónicas - MLD        | 2             | 4             | 3             | 30             | 3             | 2             | 3             | 0             | 1             | 2             | 3             | 3             | 3             | 0              | 20             | 20             | -2         |
| Liquidación pagos tarjetas electrónicas                          | 70            | 54            | 65            | 857            | 62            | 48            | 40            | 11            | 10            | 17            | 18            | 16            | 17            | 638            | 668            | 238            | -64        |
| Otras operaciones                                                | 52            | 38            | 0             | 112            | 7             | 18            | 6             | 119           | 45            | 0             | 14            | 17            | 37            | 0              | 22             | 284            |            |
| <b>TOTAL NÚMERO OPERACIONES</b>                                  | <b>13.968</b> | <b>11.712</b> | <b>13.279</b> | <b>148.928</b> | <b>13.185</b> | <b>11.936</b> | <b>11.689</b> | <b>8.786</b>  | <b>9.049</b>  | <b>10.256</b> | <b>11.458</b> | <b>11.210</b> | <b>12.632</b> | <b>97.698</b>  | <b>109.969</b> | <b>100.201</b> | <b>-9</b>  |
| (a) MN incluye UPV y MVDOL. No incluye liquidación de valores.   |               |               |               |                |               |               |               |               |               |               |               |               |               |                |                |                |            |
| <b>Número de operaciones MN</b>                                  | <b>11.357</b> | <b>9.363</b>  | <b>10.855</b> | <b>120.453</b> | <b>10.682</b> | <b>9.762</b>  | <b>9.717</b>  | <b>7.023</b>  | <b>7.469</b>  | <b>8.348</b>  | <b>9.231</b>  | <b>9.065</b>  | <b>10.309</b> | <b>77.940</b>  | <b>88.878</b>  | <b>81.606</b>  | <b>-8</b>  |
| (En millones de Bolivianos)                                      |               |               |               |                |               |               |               |               |               |               |               |               |               |                |                |                |            |
| Transferencia de Fondos a la CUT                                 | 432           | 328           | 364           | 4.592          | 385           | 534           | 59            | 383           | 206           | 67            | 64            | 68            | 79            | 2.190          | 3.468          | 1.845          | -47        |
| Otorrogación y cancelación de créditos de liquidación            | 19            | 32            | 36            | 127            | 36            | 27            | 29            | 13            | 8             | 34            | 22            | 18            | 13            | 57             | 40             | 200            | 400        |
| Transferencias bancarias a cuentas propias                       | 0             | 2             | 0             | 11             | 1             | 0             | 2             | 1             | 0             | 1             | 0             | 3             | 1             | 21             | 9              | 9              | 0          |
| Transferencias para pago de impuestos y tasas aduaneras          | 46            | 42            | 42            | 501            | 43            | 36            | 44            | 42            | 40            | 41            | 45            | 40            | 44            | 372            | 371            | 375            | 1          |
| Fondos de efectivo en custodia                                   | 547           | 504           | 684           | 7.759          | 713           | 548           | 494           | 280           | 228           | 261           | 441           | 445           | 550           | 6.184          | 6.024          | 3.960          | -34        |
| Transferencias interbancarias                                    | 7.756         | 6.068         | 7.246         | 81.086         | 7.114         | 6.519         | 6.656         | 4.306         | 4.914         | 5.439         | 5.811         | 5.776         | 6.777         | 53.082         | 60.016         | 53.312         | -11        |
| Liquidación pagos con cheques y órdenes electrónicas - CCC y ACH | 1.403         | 1.292         | 1.309         | 15.823         | 1.221         | 1.060         | 1.162         | 823           | 788           | 1.084         | 1.366         | 1.212         | 1.368         | 10.944         | 11.819         | 10.084         | -15        |
| Liquidación pagos y comisiones órdenes electrónicas - MLD        | 439           | 399           | 479           | 3.031          | 480           | 433           | 567           | 596           | 662           | 780           | 784           | 844           | 964           | 5.504          | 5.042          | 5.932          | 246        |
| Liquidación pagos tarjetas electrónicas                          | 591           | 557           | 580           | 6.765          | 571           | 463           | 546           | 482           | 470           | 512           | 577           | 518           | 543           | 5.088          | 5.037          | 4.682          | -7         |
| Venta directa de valores                                         | 0             | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 2              | 1              | 0              | -100       |
| Otras operaciones                                                | 124           | 139           | 115           | 757            | 118           | 142           | 158           | 97            | 153           | 129           | 121           | 141           | 148           | 0              | 379            | 1.207          | 218        |
| <b>Número de operaciones ME</b>                                  | <b>2.611</b>  | <b>2.349</b>  | <b>2.424</b>  | <b>28.475</b>  | <b>2.503</b>  | <b>2.174</b>  | <b>1.972</b>  | <b>1.763</b>  | <b>1.580</b>  | <b>1.908</b>  | <b>2.227</b>  | <b>2.145</b>  | <b>2.323</b>  | <b>19.758</b>  | <b>21.091</b>  | <b>18.595</b>  | <b>-12</b> |
| (En millones de Bolivianos)                                      |               |               |               |                |               |               |               |               |               |               |               |               |               |                |                |                |            |
| Transferencia de Fondos a la CUT                                 | 332           | 305           | 245           | 2.757          | 319           | 292           | 37            | 171           | 130           | 49            | 38            | 41            | 41            | 1.069          | 1.875          | 1.118          | -40        |
| Otorrogación y cancelación de créditos de liquidación            | 5             | 12            | 10            | 65             | 16            | 19            | 21            | 23            | 2             | 2             | 10            | 2             | 5             | 38             | 38             | 100            | 163        |
| Transferencias bancarias a cuentas propias                       | 0             | 0             | 1             | 1              | 1             | 1             | 3             | 1             | 0             | 1             | 0             | 0             | 0             | 2              | 0              | 7              | 7          |
| Transferencias para pago de impuestos y tasas aduaneras          | 1             | 1             | 1             | 12             | 1             | 1             | 1             | 1             | 1             | 1             | 1             | 1             | 1             | 9              | 9              | 9              | 0          |
| Fondos de efectivo en custodia                                   | 0             | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0              | 0              | 0              | 0          |
| Transferencias interbancarias                                    | 701           | 549           | 653           | 7.593          | 695           | 571           | 531           | 506           | 388           | 531           | 540           | 651           | 683           | 5.550          | 5.690          | 5.096          | -10        |
| Liquidación pagos con cheques y órdenes electrónicas - CCC y ACH | 973           | 924           | 940           | 11.298         | 907           | 803           | 857           | 604           | 602           | 834           | 1.063         | 935           | 1.048         | 8.055          | 8.461          | 7.653          | -10        |
| Liquidación pagos y comisiones órdenes electrónicas - MLD        | 24            | 42            | 59            | 280            | 49            | 42            | 38            | 36            | 49            | 79            | 100           | 100           | 92            | 0              | 155            | 585            | 277        |
| Liquidación pagos tarjetas electrónicas                          | 565           | 512           | 514           | 6.447          | 505           | 442           | 481           | 412           | 400           | 410           | 470           | 412           | 448           | 5.035          | 4.856          | 3.980          | -18        |
| Otras operaciones                                                | 10            | 4             | 1             | 22             | 10            | 3             | 3             | 9             | 8             | 1             | 5             | 3             | 5             | 0              | 7              | 47             |            |

(a) MN incluye UPV y MVDOL. No incluye liquidación de valores.

#### SISTEMA DE PAGOS MINORISTA

##### 1. Órdenes Electrónicas de Transferencia de Fondos

| TOTAL VALOR OPERACIONES INTERBANCARIAS (1)    | 21.676       | 19.988       | 24.979        | 261.162        | 21.128       | 18.341       | 18.820       | 15.294       | 18.651       | 20.976       | 23.177       | 23.889       | 24.492        | 154.325       | 194.520       | 184.770       | -5         |
|-----------------------------------------------|--------------|--------------|---------------|----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|------------|
| <b>Valor de operaciones Interbancarias MN</b> |              |              |               |                |              |              |              |              |              |              |              |              |               |               |               |               |            |
| (En millones de Bolivianos)                   |              |              |               |                |              |              |              |              |              |              |              |              |               |               |               |               |            |
| Valor de operaciones Interbancarias ME        | 20.195       | 18.545       | 23.307        | 243.097        | 19.700       | 16.905       | 17.455       | 14.358       | 17.615       | 19.982       | 21.809       | 22.611       | 23.054        | 141.491       | 181.050       | 173.489       | -4         |
| (En millones de Bolivianos)                   |              |              |               |                |              |              |              |              |              |              |              |              |               |               |               |               |            |
| <b>TOTAL VALOR OPERACIONES INTRABANCARIAS</b> | <b>9.199</b> | <b>8.567</b> | <b>11.521</b> | <b>109.673</b> | <b>9.139</b> | <b>7.970</b> | <b>7.984</b> | <b>5.735</b> | <b>6.534</b> | <b>8.365</b> | <b>9.347</b> | <b>9.817</b> | <b>11.078</b> | <b>74.045</b> | <b>80.385</b> | <b>75.970</b> | <b>-5</b>  |
| <b>Valor de operaciones Intrabancarias MN</b> |              |              |               |                |              |              |              |              |              |              |              |              |               |               |               |               |            |
| (En millones de Bolivianos)                   |              |              |               |                |              |              |              |              |              |              |              |              |               |               |               |               |            |
| Valor de operaciones Intrabancarias ME        | 8.315        | 7.702        | 10.623        | 99.227         | 8.365        | 7.215        | 7.242        | 5.151        | 6.042        | 7.673        | 8.518        | 9.098        | 10.251        | 65.655        | 72.587        | 69.555        | -4         |
| (En millones de Bolivianos)                   |              |              |               |                |              |              |              |              |              |              |              |              |               |               |               |               |            |
| <b>TOTAL PAGO DE SERVICIOS</b>                | <b>1.487</b> | <b>1.242</b> | <b>1.761</b>  | <b>18.746</b>  | <b>1.615</b> | <b>1.377</b> | <b>1.204</b> | <b>708</b>   | <b>1.258</b> | <b>1.325</b> | <b>1.788</b> | <b>1.435</b> | <b>1.598</b>  | <b>15.721</b> | <b>14.257</b> | <b>12.308</b> | <b>-14</b> |
| <b>Pago de Servicios MN</b>                   |              |              |               |                |              |              |              |              |              |              |              |              |               |               |               |               |            |
| (En millones de Bolivianos)                   |              |              |               |                |              |              |              |              |              |              |              |              |               |               |               |               |            |
| Pago de Servicios ME                          | 1.481        | 1.233        | 1.754         | 18.661         | 1.608        | 1.373        | 1.199        | 705          | 1.249        | 1.319        | 1.781        | 1.4          |               |               |               |               |            |



**REPORTE ESTADÍSTICO MENSUAL DE OPERACIONES DEL SISTEMA DE PAGOS NACIONAL**

| RESUMEN DE OPERACIONES                                                                 | 2019      |           |           |            | 2020      |           |           |           |           |           |           |           | Cifras acumuladas |            |            | Var %      |      |  |  |  |  |  |  |
|----------------------------------------------------------------------------------------|-----------|-----------|-----------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-------------------|------------|------------|------------|------|--|--|--|--|--|--|
|                                                                                        | Oct       | Nov       | Dic       | Total 2019 | Ene       | Feb       | Mar       | Abr       | May       | Jun       | Jul       | Ago       | Sep               | Ene-Sep    |            |            |      |  |  |  |  |  |  |
|                                                                                        |           |           |           |            |           |           |           |           |           |           |           |           |                   | 2018       | 2019       |            | 2020 |  |  |  |  |  |  |
|                                                                                        |           |           |           |            |           |           |           |           |           |           |           |           |                   |            |            |            |      |  |  |  |  |  |  |
| <b>3. Tarjetas Electrónicas</b>                                                        |           |           |           |            |           |           |           |           |           |           |           |           |                   |            |            |            |      |  |  |  |  |  |  |
| <b>TOTAL VALOR PAGOS POR POS</b>                                                       | 658       | 566       | 1.003     | 8.152      | 809       | 721       | 647       | 292       | 337       | 471       | 531       | 556       | 653               | 4.541      | 5.925      | 5.019      | -15  |  |  |  |  |  |  |
| Valor de operaciones tarjetas de débito<br>(En millones de Bolivianos)                 | 357       | 263       | 485       | 4.185      | 457       | 405       | 368       | 183       | 216       | 302       | 342       | 360       | 421               | 2.364      | 3.080      | 3.054      | -1   |  |  |  |  |  |  |
| Valor de operaciones tarjetas de crédito<br>(En millones de Bolivianos)                | 301       | 302       | 518       | 3.967      | 352       | 316       | 280       | 108       | 121       | 169       | 190       | 197       | 232               | 2.177      | 2.845      | 1.964      | -31  |  |  |  |  |  |  |
| <b>TOTAL VALOR PAGOS TARJETAS NACIONALES EXTERIOR</b>                                  | 348       | 293       | 381       | 4.211      | 402       | 315       | 248       | 137       | 194       | 238       | 284       | 315       | 292               | 3.469      | 3.190      | 2.424      | -24  |  |  |  |  |  |  |
| Valor de operaciones tarjetas de débito en el exterior<br>(En millones de Bolivianos)  | 162       | 143       | 182       | 1.963      | 184       | 149       | 129       | 89        | 128       | 160       | 186       | 194       | 189               | 1.962      | 1.475      | 1.408      | -5   |  |  |  |  |  |  |
| Valor de operaciones tarjetas de crédito en el exterior<br>(En millones de Bolivianos) | 186       | 149       | 199       | 2.248      | 218       | 167       | 119       | 48        | 65        | 77        | 99        | 122       | 102               | 1.506      | 1.715      | 1.016      | -41  |  |  |  |  |  |  |
| <b>TOTAL VALOR ADELANTOS Y RETIROS EFECTIVO</b>                                        | 2.308     | 2.113     | 3.007     | 28.670     | 2.558     | 2.519     | 2.126     | 1.041     | 1.339     | 1.927     | 2.068     | 2.093     | 2.380             | 19.487     | 21.241     | 18.049     | -15  |  |  |  |  |  |  |
| Valor de operaciones adelantos de efectivo<br>(En millones de Bolivianos)              | 66        | 87        | 113       | 929        | 74        | 68        | 92        | 26        | 19        | 63        | 97        | 47        | 63                | 435        | 663        | 548        | -17  |  |  |  |  |  |  |
| Valor de operaciones retiros de efectivo ATM<br>(En millones de Bolivianos)            | 2.243     | 2.027     | 2.894     | 27.742     | 2.484     | 2.451     | 2.033     | 1.015     | 1.320     | 1.865     | 1.971     | 2.046     | 2.316             | 19.052     | 20.578     | 17.501     | -15  |  |  |  |  |  |  |
| <b>TOTAL NÚMERO OPERACIONES PAGOS POR POS</b>                                          | 2.812.025 | 2.417.297 | 3.772.341 | 32.364.113 | 3.339.800 | 3.092.261 | 2.779.199 | 1.297.896 | 1.548.122 | 2.041.753 | 2.267.900 | 2.454.371 | 2.955.102         | 15.789.156 | 23.362.450 | 21.776.404 | -7   |  |  |  |  |  |  |
| Tarjetas de débito                                                                     | 1.896.848 | 1.456.481 | 2.197.143 | 20.700.296 | 2.264.849 | 2.103.261 | 1.908.299 | 978.155   | 1.195.576 | 1.595.738 | 1.770.248 | 1.932.706 | 2.290.433         | 10.334.254 | 15.149.826 | 16.039.265 | 6    |  |  |  |  |  |  |
| Tarjetas de crédito                                                                    | 915.177   | 960.816   | 1.575.198 | 11.663.815 | 1.074.951 | 989.000   | 870.900   | 319.741   | 352.546   | 446.015   | 497.652   | 521.665   | 664.669           | 5.454.902  | 8.212.624  | 5.737.139  | -30  |  |  |  |  |  |  |
| <b>TOTAL NÚMERO DE OPERACIONES PAGOS TARJETAS NACIONALES EXTERIOR</b>                  | 1.043.477 | 836.240   | 1.066.145 | 10.678.725 | 1.139.924 | 937.108   | 889.987   | 767.063   | 1.057.907 | 1.289.097 | 1.577.608 | 1.886.967 | 1.598.789         | 7.175.602  | 7.732.863  | 11.144.450 | 44   |  |  |  |  |  |  |
| Tarjetas de débito en el exterior                                                      | 772.802   | 606.580   | 777.898   | 7.535.809  | 821.976   | 685.621   | 690.018   | 647.608   | 919.898   | 1.150.027 | 1.426.253 | 1.709.622 | 1.432.819         | 5.189.962  | 5.378.529  | 9.483.642  | 76   |  |  |  |  |  |  |
| Tarjetas de crédito en el exterior                                                     | 270.675   | 229.660   | 288.247   | 3.142.916  | 317.948   | 251.487   | 199.969   | 119.455   | 138.009   | 139.070   | 151.355   | 177.345   | 166.170           | 1.985.640  | 2.354.334  | 1.660.808  | -29  |  |  |  |  |  |  |
| <b>TOTAL NÚMERO OPERACIONES ADELANTO Y RETIROS EFECTIVO</b>                            | 4.901.596 | 4.094.901 | 5.518.797 | 58.178.020 | 5.117.619 | 5.032.011 | 4.035.336 | 1.649.918 | 2.074.302 | 2.868.589 | 3.088.508 | 3.287.275 | 3.955.193         | 39.205.305 | 43.662.726 | 31.081.751 | -29  |  |  |  |  |  |  |
| Adelantos de efectivo                                                                  | 67.581    | 56.670    | 61.749    | 729.907    | 65.492    | 68.182    | 54.852    | 11.380    | 10.807    | 13.980    | 16.526    | 18.636    | 23.911            | 453.342    | 543.907    | 283.766    | -48  |  |  |  |  |  |  |
| Retiros de efectivo ATM                                                                | 4.834.015 | 4.038.231 | 5.457.048 | 57.448.113 | 5.052.127 | 4.963.829 | 3.980.484 | 1.638.538 | 2.063.495 | 2.854.609 | 3.071.982 | 3.268.639 | 3.931.282         | 38.751.963 | 43.118.819 | 30.824.985 | -29  |  |  |  |  |  |  |
| Cantidad de tarjetas de débito                                                         | 4.659.630 | 4.695.416 | 4.259.876 | 4.259.876  | 4.752.756 | 4.732.633 | 4.763.603 | 4.765.769 | 4.810.420 | 4.854.297 | 4.917.518 | 4.973.085 | 5.036.646         | 4.136.098  | 4.878.041  | 5.036.646  | 3    |  |  |  |  |  |  |
| Cantidad de tarjetas de crédito                                                        | 238.642   | 239.365   | 245.201   | 245.201    | 247.910   | 250.611   | 254.110   | 252.110   | 250.631   | 250.527   | 250.805   | 249.633   | 248.570           | 196.957    | 235.171    | 248.570    | 6    |  |  |  |  |  |  |
| Cantidad de POS                                                                        | 26.759    | 27.292    | 28.400    | 28.400     | 29.545    | 30.308    | 30.773    | 31.370    | 31.820    | 32.304    | 32.919    | 33.356    | 34.010            | 15.314     | 25.860     | 34.010     | 32   |  |  |  |  |  |  |
| Cantidad de ATM                                                                        | 3.179     | 3.165     | 3.207     | 3.207      | 3.216     | 3.261     | 3.246     | 3.168     | 3.185     | 3.245     | 3.229     | 3.231     | 3.253             | 2.969      | 3.167      | 3.253      | 3    |  |  |  |  |  |  |

**4. Billetera Móvil**

| TOTAL VALOR OPERACIONES                                                                    | 127       | 124       | 142       | 1.503      | 129       | 129       | 123       | 110       | 140       | 186       | 200       | 209       | 216       | 905        | 1.111      | 1.442      | 30  |
|--------------------------------------------------------------------------------------------|-----------|-----------|-----------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|------------|------------|-----|
| Valor de operaciones Transferencias (Billetera - Billetera)<br>(En millones de Bolivianos) | 60        | 61        | 70        | 663        | 62        | 67        | 62        | 60        | 74        | 99        | 111       | 116       | 120       | 299        | 472        | 772        | 63  |
| Valor de operaciones Compra de Saldo<br>(En millones de Bolivianos)                        | 34        | 33        | 36        | 438        | 33        | 32        | 30        | 21        | 22        | 24        | 26        | 27        | 28        | 383        | 334        | 243        | -27 |
| Valor de operaciones OETF (Billetera - Banco - Billetera)<br>(En millones de Bolivianos)   | 10        | 9         | 11        | 118        | 10        | 10        | 10        | 15        | 20        | 27        | 31        | 33        | 32        | 33         | 88         | 188        | 112 |
| Valor de operaciones Remesas<br>(En millones de Bolivianos)                                | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1          | 0          | 0          | 0   |
| Valor de operaciones Pago de Servicios<br>(En millones de Bolivianos)                      | 23        | 21        | 25        | 284        | 24        | 21        | 20        | 13        | 24        | 36        | 33        | 33        | 35        | 189        | 215        | 240        | 11  |
| <b>TOTAL NÚMERO OPERACIONES</b>                                                            | 4.900.320 | 4.615.842 | 4.934.493 | 60.226.188 | 4.525.131 | 4.611.824 | 4.186.086 | 2.602.845 | 2.842.886 | 3.216.919 | 3.605.163 | 3.833.986 | 4.095.203 | 53.608.929 | 45.775.533 | 33.520.043 | -27 |
| Transferencias                                                                             | 330.263   | 330.115   | 365.444   | 3.489.056  | 350.412   | 371.319   | 358.127   | 338.797   | 387.911   | 492.285   | 563.300   | 617.585   | 597.778   | 1.633.599  | 2.463.234  | 4.077.514  | 66  |
| Compra de Saldo                                                                            | 4.369.333 | 4.141.071 | 4.398.401 | 54.880.225 | 4.004.631 | 4.082.976 | 3.673.641 | 2.139.019 | 2.280.719 | 2.483.204 | 2.789.397 | 2.932.677 | 3.181.268 | 50.899.544 | 41.971.420 | 27.567.532 | -34 |
| OETF                                                                                       | 63.451    | 23.838    | 27.862    | 296.221    | 27.440    | 27.701    | 31.296    | 44.677    | 54.457    | 67.598    | 77.507    | 85.880    | 87.354    | 122.654    | 181.070    | 503.910    | 178 |
| Remesas                                                                                    | 0         | 0         | 0         | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1.384      | 0          | 0          | 0   |
| Pago de Servicios                                                                          | 137.273   | 120.818   | 142.786   | 1.560.686  | 142.648   | 129.828   | 123.022   | 80.352    | 119.799   | 173.832   | 174.959   | 197.844   | 228.803   | 951.748    | 1.159.809  | 1.371.087  | 18  |
| Cantidad de billeteras                                                                     | 1.180.169 | 1.203.827 | 1.230.102 | 1.230.102  | 1.258.568 | 1.278.764 | 1.325.713 | 1.387.161 | 1.437.474 | 1.498.937 | 1.551.109 | 1.523.468 | 1.562.047 | 1.068.056  | 1.162.953  | 1.562.047  | 34  |

**LIQUIDACIÓN DE VALORES (b)**

| TOTAL VALOR OPERACIONES                                                       | 7.100 | 5.046 | 4.855 | 59.943 | 3.960 | 3.514 | 10.686 | 4.087 | 5.243 | 4.764 | 6.226 | 5.129 | 4.159 | 55.816 | 43.142 | 47.768 | 11  |
|-------------------------------------------------------------------------------|-------|-------|-------|--------|-------|-------|--------|-------|-------|-------|-------|-------|-------|--------|--------|--------|-----|
| Liquidación títulos desmaterializados - EDV MN<br>(En millones de Bolivianos) | 6.811 | 4.559 | 4.193 | 56.426 | 3.807 | 3.112 | 10.431 | 3.727 | 5.127 | 4.686 | 5.887 | 4.905 | 3.898 | 54.230 | 40.863 | 45.581 | 12  |
| Liquidación títulos desmaterializados - EDV ME<br>(En millones de Bolivianos) | 289   | 487   | 462   | 3.517  | 152   | 402   | 255    | 360   | 116   | 78    | 339   | 225   | 261   | 1.587  | 2.279  | 2.187  | -4  |
| <b>TOTAL NÚMERO OPERACIONES</b>                                               | 390   | 341   | 366   | 4.113  | 327   | 265   | 341    | 316   | 272   | 273   | 322   | 305   | 334   | 2.699  | 3.016  | 2.755  | -9  |
| MN                                                                            | 312   | 279   | 272   | 3.264  | 258   | 221   | 278    | 243   | 231   | 229   | 261   | 254   | 271   | 2.135  | 2.401  | 2.246  | -6  |
| ME                                                                            | 78    | 62    | 94    | 849    | 69    | 44    | 63     | 73    | 41    | 44    | 61    | 51    | 63    | 564    | 615    | 509    | -17 |

(b) MN incluye UFV y MVDOL.

**TOTAL VALOR DE OPERACIONES (En millones de Bolivianos)**

| TOTAL VALOR DE OPERACIONES                      | 45.336  | 46.591 | 49.261  | 546.043   | 46.621 | 38.513 | 55.484  | 32.321 | 36.084 | 38.134 | 42.904 | 39.222 | 40.651 | 414.219 | 404.856 | 369.934 | -9  |
|-------------------------------------------------|---------|--------|---------|-----------|--------|--------|---------|--------|--------|--------|--------|--------|--------|---------|---------|---------|-----|
| SISTEMA DE PAGOS DE ALTO VALOR                  | 45.336  | 46.591 | 49.261  | 546.043   | 46.621 | 38.513 | 55.484  | 32.321 | 36.084 | 38.134 | 42.904 | 39.222 | 40.651 | 414.219 | 404.856 | 369.934 | -9  |
| MODULO DE LIQUIDACIÓN HÍBRIDA DEL LIP           | 45.336  | 46.591 | 49.261  | 546.043   | 46.621 | 38.513 | 55.484  | 32.321 | 36.084 | 38.134 | 42.904 | 39.222 | 40.651 | 414.219 | 404.856 | 369.934 | -9  |
| SISTEMA DE PAGOS MINORISTA                      | 51.180  | 44.360 | 60.530  | 620.288   | 49.244 | 43.573 | 41.689  | 26.898 | 32.635 | 39.760 | 44.911 | 45.838 | 49.672 | 401.250 | 464.219 | 374.220 | -19 |
| ÓRDENES ELECTRÓNICOS DE TRANSFERENCIA DE FONDOS | 32.362  | 29.797 | 38.261  | 389.581   | 31.882 | 27.688 | 28.009  | 21.737 | 26.443 | 30.667 | 34.312 | 35.141 | 37.168 | 244.091 | 289.161 | 273.047 | -6  |
| CHEQUES                                         | 17.686  | 13.581 | 20.743  | 216.841   | 16.023 | 14.720 | 12.662  | 4.622  | 5.522  | 8.198  | 9.583  | 9.616  | 11.343 | 148.244 | 164.832 | 92.288  | -44 |
| TARJETAS ELECTRÓNICAS                           | 1.006   | 858    | 1.384   | 12.363    | 1.211  | 1.036  | 895     | 429    | 531    | 709    | 816    | 872    | 945    | 8.010   | 9.115   | 7.443   | -18 |
| BILLETERA MÓVIL                                 | 127     | 124    | 142     | 1.503     | 129    | 129    | 123     | 110    | 140    | 186    | 200    | 209    | 216    | 905     | 1.111   | 1.442   | 30  |
| LIQUIDACIÓN DE VALORES                          | 7.100   | 5.046  | 4.855   | 59.943    | 3.960  | 3.514  | 10.686  | 4.087  | 5.243  | 4.764  | 6.226  | 5.129  | 4.159  | 55.816  | 43.142  | 47.768  | 11  |
| <b>TOTAL VALOR DE OPERACIONES</b>               | 103.616 | 95.996 | 114.445 | 1.226.274 | 99.825 | 85.601 | 107.859 | 63.305 | 73.962 | 82.658 | 94.041 | 90.189 | 94.841 | 871.286 | 912.217 | 791.922 | -13 |

**TOTAL VOLUMEN DE OPERACIONES (En número de operaciones)**

| TOTAL VOLUMEN DE OPERACIONES          | 13.968     | 11.712     | 13.279     | 148.928 | 13.185 | 11.936 | 11.689 | 8.786 | 9.049 | 10.256 | 11.458 | 11.210 | 12.632 | 97.698 | 109.969 | 100.201 | -9 |
|---------------------------------------|------------|------------|------------|---------|--------|--------|--------|-------|-------|--------|--------|--------|--------|--------|---------|---------|----|
| SISTEMA DE PAGOS DE ALTO VALOR        | 13.968     | 11.712     | 13.279     | 148.928 | 13.185 | 11.936 | 11.689 | 8.786 | 9.049 | 10.256 | 11.458 | 11.210 | 12.632 | 97.698 | 109.969 | 100.201 | -9 |
| MODULO DE LIQUIDACIÓN HÍBRIDA DEL LIP | 13.968     | 11.712     | 13.279     | 148.928 | 13.185 | 11.936 | 11.689 | 8.786 | 9.049 | 10.256 | 11.458 | 11.210 | 12.632 | 97.698 | 109.969 | 100.201 | -9 |
| SISTEMA DE PAGOS MINORISTA            | 12.018.311 | 10.902.562 | 13.859.972 |         |        |        |        |       |       |        |        |        |        |        |         |         |    |