



### REPORTE ESTADÍSTICO MENSUAL DE OPERACIONES DEL SISTEMA DE PAGOS NACIONAL

| RESUMEN DE OPERACIONES | 2018 |     | Total 2018 | 2019 |     |      |     |      |     |     |     |     |     | Cifras acumuladas |  |       | Var % |
|------------------------|------|-----|------------|------|-----|------|-----|------|-----|-----|-----|-----|-----|-------------------|--|-------|-------|
|                        | Nov  | Dic |            | Ene  | Feb | Mar  | Abr | May  | Jun | Jul | Ago | Sep | Oct | Ene-Oct           |  | 19/18 |       |
|                        |      |     |            | 2017 |     | 2018 |     | 2019 |     |     |     |     |     |                   |  |       |       |

#### SISTEMA DE PAGOS DE ALTO VALOR

##### 1. Módulo de Liquidación Híbrida del LIP (a)

| TOTAL VALOR OPERACIONES  | 45.434        | 46.809        | 561.375        | 48.626        | 34.320        | 42.303        | 53.559        | 47.190        | 40.379        | 51.869        | 44.166        | 42.443        | 45.336        | 420.839        | 469.132        | 450.192        | -4        |
|--|---------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|----------------|----------------|-----------|
| <b>Valor de las operaciones MN</b>                               | <b>40.435</b> | <b>42.239</b> | <b>499.116</b> | <b>44.252</b> | <b>29.700</b> | <b>37.610</b> | <b>49.271</b> | <b>41.898</b> | <b>36.525</b> | <b>47.060</b> | <b>37.432</b> | <b>36.102</b> | <b>39.644</b> | <b>353.628</b> | <b>416.442</b> | <b>399.494</b> | <b>-4</b> |
| (En millones de Bolivianos)                                      |               |               |                |               |               |               |               |               |               |               |               |               |               |                |                |                |           |
| Transferencia de Fondos a la CUT                                 | 115           | 71            | 2.238          | 307           | 342           | 136           | 525           | 39            | 98            | 202           | 58            | 136           | 457           | 582            | 2.052          | 2.299          | 12        |
| Otorgación y cancelación de créditos de liquidez                 | 68            | 237           | 3.108          | 244           | 170           | 543           | 568           | 386           | 162           | 169           | 175           | 224           | 1.444         | 4.617          | 2.802          | 4.084          | 46        |
| Transferencias bancarias a cuentas propias                       | 1             | 1             | 21             | 0             | 0             | 0             | 1             | 10            | 1             | 0             | 0             | 0             | 0             | 5              | 19             | 13             | -32       |
| Transferencias para pago de impuestos y tasas aduaneras          | 3.689         | 3.495         | 46.314         | 4.978         | 3.174         | 3.308         | 6.297         | 4.418         | 3.042         | 4.417         | 3.335         | 2.914         | 3.138         | 37.823         | 39.130         | 39.022         | 0         |
| Fondos de efectivo en custodia                                   | 2.987         | 3.479         | 33.820         | 3.655         | 2.845         | 2.653         | 2.550         | 2.907         | 2.627         | 2.952         | 2.816         | 2.628         | 2.688         | 28.933         | 27.353         | 28.322         | 4         |
| Transferencias interbancarias                                    | 18.831        | 18.285        | 256.417        | 17.387        | 11.318        | 18.483        | 22.179        | 20.513        | 15.345        | 21.076        | 16.265        | 16.189        | 16.535        | 172.067        | 219.300        | 175.290        | -20       |
| Liquidación pagos con cheques y órdenes electrónicas - CCC y ACH | 14.353        | 16.140        | 152.573        | 17.239        | 11.465        | 12.093        | 16.697        | 13.183        | 14.846        | 17.502        | 13.661        | 13.046        | 14.415        | 106.420        | 122.080        | 144.145        | 18        |
| Liquidación pagos y comisiones órdenes electrónicas - MLD        | 0             | 0             | 0              | 4             | 7             | 13            | 19            | 16            | 14            | 37            | 32            | 32            | 44            | 0              | 0              | 218            |           |
| Liquidación pagos tarjetas electrónicas                          | 390           | 531           | 4.626          | 438           | 379           | 381           | 435           | 425           | 389           | 466           | 439           | 441           | 412           | 3.182          | 3.705          | 4.206          | 14        |
| Venta directa de valores   | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0              | 0              | 0              |           |
| Otras operaciones  | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 240           | 651           | 492           | 510           | 0              | 0              | 1.893          |           |
| <b>Valor de las operaciones ME</b>                               | <b>4.998</b>  | <b>4.570</b>  | <b>62.259</b>  | <b>4.374</b>  | <b>4.620</b>  | <b>4.693</b>  | <b>4.288</b>  | <b>5.292</b>  | <b>3.854</b>  | <b>4.809</b>  | <b>6.735</b>  | <b>6.341</b>  | <b>5.692</b>  | <b>67.211</b>  | <b>52.690</b>  | <b>50.698</b>  | <b>-4</b> |
| (En millones de Bolivianos)                                      |               |               |                |               |               |               |               |               |               |               |               |               |               |                |                |                |           |
| Transferencia de Fondos a la CUT                                 | 1             | 1             | 47             | 5             | 4             | 1             | 2             | 2             | 1             | 1             | 1             | 33            | 2             | 22             | 45             | 53             | 17        |
| Otorgación y cancelación de créditos de liquidez                 | 233           | 0             | 2.132          | 199           | 287           | 343           | 144           | 233           | 248           | 291           | 416           | 171           | 371           | 1.353          | 1.898          | 2.703          | 42        |
| Transferencias bancarias a cuentas propias                       | 0             | 0             | 39             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0              | 39             | 0              | -100      |
| Transferencias para pago de impuestos y tasas aduaneras          | 726           | 679           | 7.636          | 696           | 479           | 418           | 533           | 649           | 440           | 415           | 532           | 556           | 595           | 5.084          | 6.231          | 5.312          | -15       |
| Fondos de efectivo en custodia                                   | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0              | 0              | 0              |           |
| Transferencias interbancarias                                    | 2.143         | 1.711         | 26.880         | 1.482         | 2.034         | 1.587         | 1.580         | 1.878         | 1.512         | 2.149         | 3.635         | 3.542         | 2.483         | 35.380         | 23.026         | 21.883         | -5        |
| Liquidación pagos con cheques y órdenes electrónicas - CCC y ACH | 1.820         | 2.102         | 24.657         | 1.910         | 1.750         | 2.279         | 1.953         | 2.449         | 1.583         | 1.864         | 2.054         | 1.954         | 2.117         | 24.686         | 20.735         | 19.914         | -4        |
| Liquidación pagos y comisiones órdenes electrónicas - MLD        | 0             | 0             | 0              | 0             | 1             | 1             | 3             | 4             | 1             | 5             | 3             | 3             | 2             | 0              | 0              | 22             |           |
| Liquidación pagos tarjetas electrónicas                          | 75            | 77            | 868            | 81            | 66            | 65            | 72            | 77            | 68            | 83            | 76            | 81            | 70            | 686            | 716            | 738            | 3         |
| Otras operaciones  | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 2             | 18            | 2             | 52            | 0              | 0              | 73             |           |
| <b>TOTAL NÚMERO OPERACIONES</b>                                  | <b>11.352</b> | <b>11.499</b> | <b>132.705</b> | <b>11.434</b> | <b>10.454</b> | <b>10.451</b> | <b>12.298</b> | <b>13.083</b> | <b>11.215</b> | <b>14.076</b> | <b>13.695</b> | <b>13.263</b> | <b>13.968</b> | <b>112.354</b> | <b>109.854</b> | <b>123.937</b> | <b>13</b> |
| <b>Número de operaciones MN</b>                                  | <b>9.148</b>  | <b>9.357</b>  | <b>106.165</b> | <b>9.140</b>  | <b>8.272</b>  | <b>8.316</b>  | <b>9.931</b>  | <b>10.672</b> | <b>9.091</b>  | <b>11.544</b> | <b>11.122</b> | <b>10.790</b> | <b>11.357</b> | <b>89.487</b>  | <b>87.660</b>  | <b>100.235</b> | <b>14</b> |
| Transferencia de Fondos a la CUT                                 | 339           | 313           | 3.169          | 349           | 358           | 404           | 485           | 443           | 376           | 335           | 365           | 353           | 432           | 1.765          | 2.517          | 3.900          | 55        |
| Otorgación y cancelación de créditos de liquidez                 | 7             | 6             | 72             | 3             | 5             | 8             | 9             | 6             | 2             | 2             | 2             | 3             | 19            | 82             | 59             | 59             | 0         |
| Transferencias bancarias a cuentas propias                       | 2             | 2             | 28             | 1             | 1             | 1             | 2             | 2             | 2             | 0             | 0             | 0             | 0             | 16             | 24             | 9              | -63       |
| Transferencias para pago de impuestos y tasas aduaneras          | 42            | 40            | 500            | 42            | 40            | 38            | 42            | 44            | 36            | 45            | 42            | 42            | 46            | 415            | 418            | 417            | 0         |
| Fondos de efectivo en custodia                                   | 616           | 687           | 8.132          | 754           | 633           | 665           | 671           | 720           | 617           | 716           | 648           | 600           | 547           | 7.089          | 6.829          | 6.571          | -4        |
| Transferencias interbancarias                                    | 6.340         | 6.496         | 72.644         | 6.037         | 5.388         | 5.354         | 6.685         | 7.296         | 6.184         | 7.951         | 7.661         | 7.460         | 7.756         | 63.067         | 59.808         | 67.772         | 13        |
| Liquidación pagos con cheques y órdenes electrónicas - CCC y ACH | 1.236         | 1.227         | 14.755         | 1.322         | 1.202         | 1.184         | 1.331         | 1.192         | 1.192         | 1.540         | 1.366         | 1.310         | 1.403         | 11.550         | 12.292         | 13.222         | 8         |
| Liquidación pagos y comisiones órdenes electrónicas - MLD        | 0             | 0             | 0              | 30            | 103           | 121           | 123           | 190           | 191           | 297           | 320           | 339           | 439           | 0              | 0              | 2.153          |           |
| Liquidación pagos tarjetas electrónicas                          | 566           | 586           | 6.863          | 600           | 542           | 534           | 571           | 588           | 477           | 604           | 560           | 561           | 591           | 5.503          | 5.711          | 5.628          | -1        |
| Venta directa de valores   | 0             | 0             | 2              | 1             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0              | 2              | 1              | -50       |
| Otras operaciones  | 0             | 0             | 0              | 1             | 0             | 0             | 12            | 11            | 14            | 54            | 158           | 122           | 124           | 0              | 0              | 503            |           |
| <b>Número de operaciones ME</b>                                  | <b>2.204</b>  | <b>2.142</b>  | <b>26.540</b>  | <b>2.294</b>  | <b>2.182</b>  | <b>2.135</b>  | <b>2.367</b>  | <b>2.411</b>  | <b>2.124</b>  | <b>2.532</b>  | <b>2.573</b>  | <b>2.473</b>  | <b>2.611</b>  | <b>22.867</b>  | <b>22.194</b>  | <b>23.702</b>  | <b>7</b>  |
| Transferencia de Fondos a la CUT                                 | 118           | 113           | 1.422          | 166           | 122           | 170           | 224           | 189           | 245           | 241           | 277           | 241           | 332           | 1.468          | 1.191          | 2.207          | 85        |
| Otorgación y cancelación de créditos de liquidez                 | 5             | 0             | 45             | 4             | 5             | 6             | 2             | 4             | 4             | 4             | 6             | 3             | 5             | 22             | 40             | 43             | 8         |
| Transferencias bancarias a cuentas propias                       | 0             | 0             | 2              | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 1              | 2              | 0              |           |
| Transferencias para pago de impuestos y tasas aduaneras          | 1             | 1             | 12             | 1             | 1             | 1             | 1             | 1             | 1             | 1             | 1             | 1             | 1             | 13             | 10             | 10             | 0         |
| Fondos de efectivo en custodia                                   | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0              | 0              | 0              |           |
| Transferencias interbancarias                                    | 618           | 605           | 7.480          | 607           | 619           | 565           | 627           | 625           | 550           | 612           | 748           | 737           | 701           | 7.026          | 6.257          | 6.391          | 2         |
| Liquidación pagos con cheques y órdenes electrónicas - CCC y ACH | 901           | 876           | 10.829         | 938           | 889           | 864           | 947           | 1.010         | 849           | 1.063         | 975           | 926           | 973           | 9.068          | 9.052          | 9.434          | 4         |
| Liquidación pagos y comisiones órdenes electrónicas - MLD        | 0             | 0             | 0              | 2             | 6             | 10            | 16            | 21            | 13            | 30            | 26            | 31            | 24            | 0              | 0              | 179            |           |
| Liquidación pagos tarjetas electrónicas                          | 561           | 547           | 6.750          | 576           | 540           | 519           | 550           | 561           | 462           | 579           | 537           | 532           | 565           | 5.269          | 5.642          | 5.421          | -4        |
| Otras operaciones  | 0             | 0             | 0              | 0             | 0             | 0             | 0             | 0             | 0             | 2             | 3             | 2             | 10            | 0              | 0              | 17             |           |

(a) MN incluye UFV y MVDOL. No incluye liquidación de valores.

#### SISTEMA DE PAGOS MINORISTA

##### 1. Órdenes Electrónicas de Transferencia de Fondos

| TOTAL VALOR OPERACIONES INTERBANCARIAS (1)    | 20.575        | 23.010        | 218.479        | 21.578        | 18.471        | 19.899        | 23.327        | 21.654        | 20.983        | 24.543        | 22.242        | 21.823        | 21.676        | 147.950        | 174.895        | 216.195        | 24        |
|---|---------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|----------------|----------------|-----------|
| <b>Valor de operaciones Interbancarias MN</b> | <b>19.147</b> | <b>21.610</b> | <b>201.339</b> | <b>20.243</b> | <b>17.106</b> | <b>18.264</b> | <b>21.824</b> | <b>19.951</b> | <b>19.686</b> | <b>23.078</b> | <b>20.613</b> | <b>20.286</b> | <b>20.195</b> | <b>132.335</b> | <b>160.581</b> | <b>201.245</b> | <b>25</b> |
| (En millones de Bolivianos)                   |               |               |                |               |               |               |               |               |               |               |               |               |               |                |                |                |           |
| <b>Valor de operaciones Interbancarias ME</b> | <b>1.427</b>  | <b>1.399</b>  | <b>17.141</b>  | <b>1.335</b>  | <b>1.365</b>  | <b>1.635</b>  | <b>1.503</b>  | <b>1.703</b>  | <b>1.297</b>  | <b>1.465</b>  | <b>1.628</b>  | <b>1.538</b>  | <b>1.481</b>  | <b>15.615</b>  | <b>14.314</b>  | <b>14.950</b>  | <b>4</b>  |
| (En millones de Bolivianos)                   |               |               |                |               |               |               |               |               |               |               |               |               |               |                |                |                |           |
| <b>TOTAL VALOR OPERACIONES INTRABANCARIAS</b> | <b>8.324</b>  | <b>10.530</b> | <b>101.931</b> | <b>8.294</b>  | <b>8.026</b>  | <b>8.414</b>  | <b>8.711</b>  | <b>9.223</b>  | <b>9.309</b>  | <b>9.258</b>  | <b>9.724</b>  | <b>9.426</b>  | <b>9.199</b>  | <b>78.202</b>  | <b>83.077</b>  | <b>89.584</b>  | <b>8</b>  |
| <b>Valor de operaciones Intrabancarias MN</b> | <b>7.484</b>  | <b>9.621</b>  | <b>90.918</b>  | <b>7.589</b>  | <b>7.176</b>  | <b>7.298</b>  | <b>7.902</b>  | <b>8.433</b>  | <b>8.591</b>  | <b>8.428</b>  | <b>8.715</b>  | <b>8.454</b>  | <b>8.315</b>  | <b>67.373</b>  | <b>73.813</b>  | <b>80.902</b>  | <b>10</b> |
| (En millones de Bolivianos)                   |               |               |                |               |               |               |               |               |               |               |               |               |               |                |                |                |           |
| <b>Valor de operaciones Intrabancarias ME</b> | <b>840</b>    | <b>909</b>    | <b>11.012</b>  | <b>705</b>    | <b>850</b>    | <b>1.116</b>  | <b>809</b>    | <b>790</b>    | <b>718</b>    | <b>830</b>    | <b>1.009</b>  | <b>972</b>    | <b>884</b>    | <b>10.829</b>  | <b>9.263</b>   | <b>8.682</b>   | <b>-6</b> |
| (En millones de Bolivianos)                   |               |               |                |               |               |               |               |               |               |               |               |               |               |                |                |                |           |
| <b>TOTAL PAGO DE SERVICIOS</b>                | <b>1.499</b>  | <b>1.428</b>  | <b>20.188</b>  | <b>1.557</b>  | <b>1.450</b>  | <b>1.419</b>  | <b>2.096</b>  | <b>1.542</b>  | <b>1.455</b>  | <b>1.667</b>  | <b>1.543</b>  | <b>1.526</b>  | <b>1.487</b>  | <b>13.370</b>  | <b>17.261</b>  | <b>15.744</b>  | <b>-9</b> |
| <b>Pago de Servicios MN</b>                   | <b>1.493</b>  | <b>1.421</b>  | <b>20.096</b>  | <b>1.548</b>  | <b>1.445</b>  | <b>1.411</b>  | <b>2.086</b>  | <b>1.534</b>  | <b>1.449</b>  | <b>1.661</b>  | <b>1.536</b>  | <b>1.521</b>  | <b>1.481</b>  | <b>13.329</b>  | <b>17.182</b>  | <b>15.674</b>  | <b>-9</b> |
| (En millones de Bolivianos)                   | </            |               |                |               |               |               |               |               |               |               |               |               |               |                |                |                |           |



## REPORTE ESTADÍSTICO MENSUAL DE OPERACIONES DEL SISTEMA DE PAGOS NACIONAL

| RESUMEN DE OPERACIONES   | 2018             |                  |                   | 2019             |                  |                  |                  |                  |                  |                  |                  |                  |                  | Cifras acumuladas |                   |                   | Var %      |  |  |
|--|------------------|------------------|-------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|-------------------|-------------------|-------------------|------------|--|--|
|  | Nov              | Dic              | Total 2018        | Ene              | Feb              | Mar              | Abr              | May              | Jun              | Jul              | Ago              | Sep              | Oct              | Ene-Oct           |                   |                   |            |  |  |
|  |                  |                  |                   |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  | 2017              | 2018              | 2019              |            |  |  |
| <b>2. Cheques</b>  |                  |                  |                   |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                   |                   |                   |            |  |  |
| <b>TOTAL VALOR OPERACIONES CHEQUES AJENOS</b>  | <b>6.209</b>     | <b>7.385</b>     | <b>78.142</b>     | <b>6.157</b>     | <b>5.535</b>     | <b>5.417</b>     | <b>6.705</b>     | <b>6.444</b>     | <b>5.595</b>     | <b>7.060</b>     | <b>6.349</b>     | <b>5.651</b>     | <b>5.438</b>     | <b>68.273</b>     | <b>64.549</b>     | <b>60.351</b>     | <b>-7</b>  |  |  |
| Valor de operaciones cheques ajenos MN<br>(En millones de Bolivianos)                      | 5.630            | 6.668            | 69.981            | 5.592            | 5.010            | 4.869            | 6.172            | 5.843            | 5.057            | 6.447            | 5.847            | 5.210            | 4.894            | 59.455            | 57.683            | 54.941            | -5         |  |  |
| Valor de operaciones cheques ajenos ME<br>(En millones de Bolivianos)                      | 579              | 717              | 8.162             | 565              | 525              | 548              | 533              | 601              | 538              | 613              | 502              | 440              | 544              | 8.818             | 6.866             | 5.410             | -21        |  |  |
| <b>TOTAL VALOR OPERACIONES CHEQUES PROPIOS</b>   | <b>11.090</b>    | <b>15.304</b>    | <b>128.569</b>    | <b>11.664</b>    | <b>10.643</b>    | <b>9.907</b>     | <b>10.676</b>    | <b>11.534</b>    | <b>13.175</b>    | <b>15.728</b>    | <b>14.165</b>    | <b>12.426</b>    | <b>12.247</b>    | <b>126.775</b>    | <b>102.176</b>    | <b>122.166</b>    | <b>20</b>  |  |  |
| Valor de operaciones cheques propios MN<br>(En millones de Bolivianos)                     | 10.428           | 14.514           | 120.013           | 11.120           | 9.975            | 9.290            | 10.067           | 10.866           | 12.576           | 15.136           | 13.606           | 11.887           | 11.638           | 113.359           | 95.070            | 116.161           | 22         |  |  |
| Valor de operaciones cheques propios ME<br>(En millones de Bolivianos)                     | 662              | 790              | 8.557             | 544              | 667              | 618              | 609              | 668              | 599              | 592              | 559              | 539              | 609              | 13.416            | 7.106             | 6.005             | -15        |  |  |
| <b>TOTAL NÚMERO OPERACIONES CHEQUES AJENOS</b>   | <b>146.252</b>   | <b>149.764</b>   | <b>1.744.039</b>  | <b>133.028</b>   | <b>129.382</b>   | <b>128.108</b>   | <b>138.947</b>   | <b>142.935</b>   | <b>124.459</b>   | <b>149.533</b>   | <b>139.396</b>   | <b>136.433</b>   | <b>121.631</b>   | <b>1.537.365</b>  | <b>1.448.023</b>  | <b>1.343.852</b>  | <b>-7</b>  |  |  |
| Cheques ajenos MN  | 136.268          | 140.034          | 1.613.532         | 124.101          | 120.320          | 119.206          | 129.387          | 133.489          | 116.241          | 139.918          | 130.675          | 128.233          | 114.197          | 1.401.628         | 1.337.230         | 1.255.767         | -6         |  |  |
| Cheques ajenos ME  | 9.984            | 9.730            | 130.507           | 8.927            | 9.062            | 8.902            | 9.560            | 9.446            | 8.218            | 9.615            | 8.721            | 8.200            | 7.434            | 135.737           | 110.793           | 88.085            | -20        |  |  |
| <b>TOTAL NÚMERO OPERACIONES CHEQUES PROPIOS</b>  | <b>333.396</b>   | <b>381.956</b>   | <b>3.857.326</b>  | <b>283.981</b>   | <b>270.543</b>   | <b>286.197</b>   | <b>306.411</b>   | <b>321.265</b>   | <b>297.657</b>   | <b>329.372</b>   | <b>323.262</b>   | <b>308.552</b>   | <b>293.652</b>   | <b>3.249.080</b>  | <b>3.141.974</b>  | <b>3.020.892</b>  | <b>-4</b>  |  |  |
| Cheques propios MN   | 315.477          | 364.150          | 3.630.876         | 268.238          | 254.302          | 269.845          | 289.860          | 303.832          | 282.507          | 312.698          | 302.023          | 293.836          | 279.924          | 3.019.452         | 2.951.249         | 2.862.065         | -3         |  |  |
| Cheques propios ME   | 17.919           | 17.806           | 226.450           | 15.743           | 16.241           | 16.352           | 16.551           | 17.433           | 15.150           | 16.674           | 16.239           | 14.716           | 13.728           | 229.628           | 190.725           | 158.827           | -17        |  |  |
| <b>3. Tarjetas Electrónicas</b>  |                  |                  |                   |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                   |                   |                   |            |  |  |
| <b>TOTAL VALOR PAGOS POR POS</b>   | <b>604</b>       | <b>732</b>       | <b>6.448</b>      | <b>668</b>       | <b>588</b>       | <b>590</b>       | <b>598</b>       | <b>657</b>       | <b>664</b>       | <b>720</b>       | <b>713</b>       | <b>726</b>       | <b>658</b>       | <b>4.168</b>      | <b>5.112</b>      | <b>6.583</b>      | <b>29</b>  |  |  |
| Valor de operaciones tarjetas de débito<br>(En millones de Bolivianos)                     | 311              | 390              | 3.357             | 357              | 314              | 302              | 293              | 336              | 356              | 364              | 379              | 378              | 357              | 2.081             | 2.656             | 3.437             | 29         |  |  |
| Valor de operaciones tarjetas de crédito<br>(En millones de Bolivianos)                    | 293              | 342              | 3.091             | 312              | 274              | 288              | 306              | 321              | 307              | 356              | 334              | 348              | 301              | 2.087             | 2.456             | 3.146             | 28         |  |  |
| <b>TOTAL VALOR ADELANTOS Y RETIROS EFECTIVO</b>  | <b>2.271</b>     | <b>3.080</b>     | <b>27.086</b>     | <b>2.445</b>     | <b>2.294</b>     | <b>2.348</b>     | <b>2.320</b>     | <b>2.329</b>     | <b>2.392</b>     | <b>2.342</b>     | <b>2.427</b>     | <b>2.344</b>     | <b>2.308</b>     | <b>19.635</b>     | <b>21.735</b>     | <b>23.550</b>     | <b>8</b>   |  |  |
| Valor de operaciones adelantos de efectivo<br>(En millones de Bolivianos)                  | 67               | 161              | 725               | 54               | 62               | 60               | 55               | 54               | 152              | 74               | 78               | 74               | 66               | 421               | 497               | 729               | 47         |  |  |
| Valor de operaciones retiros de efectivo ATM<br>(En millones de Bolivianos)                | 2.204            | 2.918            | 26.360            | 2.391            | 2.232            | 2.287            | 2.265            | 2.275            | 2.241            | 2.268            | 2.348            | 2.270            | 2.243            | 19.215            | 21.238            | 22.821            | 7          |  |  |
| <b>TOTAL NÚMERO OPERACIONES PAGOS POR POS</b>  | <b>2.143.272</b> | <b>2.447.646</b> | <b>22.437.491</b> | <b>2.415.788</b> | <b>2.218.405</b> | <b>2.273.105</b> | <b>2.334.964</b> | <b>2.603.944</b> | <b>2.695.122</b> | <b>2.898.150</b> | <b>2.919.194</b> | <b>3.003.778</b> | <b>2.812.025</b> | <b>13.097.855</b> | <b>17.846.573</b> | <b>26.174.475</b> | <b>47</b>  |  |  |
| Tarjetas de débito   | 1.382.856        | 1.575.440        | 14.611.831        | 1.587.708        | 1.466.220        | 1.450.403        | 1.439.264        | 1.679.740        | 1.794.019        | 1.836.845        | 1.936.434        | 1.959.193        | 1.896.848        | 8.380.704         | 11.653.535        | 17.046.674        | 46         |  |  |
| Tarjetas de crédito  | 760.416          | 872.206          | 7.825.660         | 828.080          | 752.185          | 822.702          | 895.700          | 924.204          | 901.103          | 1.061.305        | 982.760          | 1.044.585        | 915.177          | 4.717.151         | 6.193.038         | 9.127.801         | 47         |  |  |
| <b>TOTAL NÚMERO OPERACIONES ADELANTO Y RETIROS EFECTIVO</b>                                | <b>4.722.624</b> | <b>5.424.811</b> | <b>54.104.499</b> | <b>4.745.869</b> | <b>4.597.736</b> | <b>4.774.310</b> | <b>4.796.257</b> | <b>4.931.521</b> | <b>4.820.351</b> | <b>4.818.310</b> | <b>5.114.506</b> | <b>5.063.866</b> | <b>4.901.596</b> | <b>41.902.413</b> | <b>43.957.064</b> | <b>48.564.322</b> | <b>10</b>  |  |  |
| Adelantos de efectivo  | 64.435           | 55.774           | 636.525           | 52.076           | 56.706           | 57.825           | 54.626           | 58.675           | 54.170           | 68.727           | 70.495           | 70.607           | 67.581           | 469.381           | 516.316           | 611.488           | 18         |  |  |
| Retiros de efectivo ATM  | 4.658.189        | 5.369.037        | 53.467.974        | 4.693.793        | 4.541.030        | 4.716.485        | 4.741.631        | 4.872.846        | 4.766.181        | 4.749.583        | 5.044.011        | 4.993.259        | 4.834.015        | 41.433.032        | 43.440.748        | 47.952.834        | 10         |  |  |
| Cantidad de tarjetas de débito   | 4.224.976        | 4.278.515        | 4.278.515         | 4.224.976        | 4.439.947        | 4.544.332        | 4.614.542        | 4.668.647        | 4.732.319        | 4.755.608        | 4.794.841        | 4.878.041        | 4.651.122        | 3.569.109         | 4.173.915         | 4.651.122         | 11         |  |  |
| Cantidad de tarjetas de crédito  | 208.274          | 209.925          | 209.925           | 208.274          | 216.416          | 218.934          | 220.262          | 222.200          | 228.168          | 230.411          | 233.011          | 235.171          | 238.642          | 161.384           | 201.174           | 238.642           | 19         |  |  |
| Cantidad de POS  | 16.778           | 17.443           | 17.443            | 16.778           | 18.880           | 19.494           | 20.503           | 21.406           | 22.151           | 23.301           | 24.479           | 25.660           | 26.759           | 10.297            | 15.926            | 26.759            | 68         |  |  |
| Cantidad de ATM  | 3.005            | 3.025            | 3.025             | 3.005            | 3.033            | 3.074            | 3.105            | 3.111            | 3.125            | 3.135            | 3.133            | 3.167            | 2.742            | 2.555             | 2.992             | 2.742             | -8         |  |  |
| <b>4. Billetera Móvil</b>  |                  |                  |                   |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                   |                   |                   |            |  |  |
| <b>TOTAL VALOR OPERACIONES</b>   | <b>113</b>       | <b>124</b>       | <b>1.257</b>      | <b>118</b>       | <b>111</b>       | <b>121</b>       | <b>122</b>       | <b>127</b>       | <b>125</b>       | <b>131</b>       | <b>131</b>       | <b>126</b>       | <b>127</b>       | <b>751</b>        | <b>1.020</b>      | <b>1.237</b>      | <b>21</b>  |  |  |
| Valor de operaciones Transferencias (Billetera - Billetera)<br>(En millones de Bolivianos) | 42               | 49               | 430               | 45               | 44               | 48               | 51               | 54               | 55               | 59               | 60               | 57               | 60               | 199               | 340               | 532               | 57         |  |  |
| Valor de operaciones Compra de Saldo<br>(En millones de Bolivianos)                        | 42               | 44               | 515               | 41               | 36               | 39               | 38               | 37               | 35               | 36               | 36               | 35               | 34               | 400               | 429               | 369               | -14        |  |  |
| Valor de operaciones OETF (Billetera - Banco - Billetera)<br>(En millones de Bolivianos)   | 7                | 8                | 55                | 8                | 9                | 9                | 9                | 10               | 10               | 11               | 11               | 11               | 10               | 13                | 40                | 98                | 148        |  |  |
| Valor de operaciones Remesas<br>(En millones de Bolivianos)                                | 0                | 0                | 1                 | 0                | 0                | 0                | 0                | 0                | 0                | 0                | 0                | 0                | 0                | 1                 | 1                 | 0                 | -100       |  |  |
| Valor de operaciones Pago de Servicios<br>(En millones de Bolivianos)                      | 22               | 24               | 256               | 24               | 22               | 24               | 24               | 25               | 24               | 25               | 23               | 23               | 23               | 139               | 211               | 238               | 13         |  |  |
| <b>TOTAL NÚMERO OPERACIONES</b>  | <b>5.973.473</b> | <b>5.667.672</b> | <b>71.765.492</b> | <b>5.340.766</b> | <b>4.898.246</b> | <b>5.392.449</b> | <b>5.254.972</b> | <b>5.218.438</b> | <b>4.935.481</b> | <b>4.868.897</b> | <b>5.011.914</b> | <b>4.854.370</b> | <b>4.900.320</b> | <b>56.962.888</b> | <b>60.124.347</b> | <b>50.675.853</b> | <b>-16</b> |  |  |
| Transferencias   | 236.631          | 235.663          | 2.347.540         | 228.319          | 223.227          | 241.272          | 258.087          | 278.136          | 293.182          | 305.652          | 318.048          | 317.311          | 330.263          | 1.201.802         | 1.875.246         | 2.793.497         | 49         |  |  |
| Compra de Saldo  | 5.607.243        | 5.290.072        | 67.934.160        | 4.962.706        | 4.544.898        | 5.010.322        | 4.844.971        | 4.786.239        | 4.492.477        | 4.402.783        | 4.542.218        | 4.384.806        | 4.369.333        | 55.104.894        | 57.036.845        | 46.340.753        | -19        |  |  |
| OETF   | 14.332           | 16.208           | 168.027           | 17.558           | 15.594           | 17.972           | 20.297           | 21.483           | 20.509           | 22.495           | 22.411           | 22.751           | 63.451           | 47.169            | 137.487           | 244.521           | 78         |  |  |
| Remesas  | 0                | 0                | 1.435             | 0                | 0                | 0                | 0                | 0                | 0                | 0                | 0                | 0                | 0                | 1.119             | 1.435             | 0                 | -100       |  |  |
| Pago de Servicios  | 115.267          | 125.729          | 1.314.330         | 132.183          | 114.527          | 122.883          | 131.617          | 132.580          | 129.313          | 137.967          | 129.237          | 129.502          | 137.273          | 607.904           | 1.073.334         | 1.297.082         | 21         |  |  |
| <b>LIQUIDACIÓN DE VALORES (b)</b>  |                  |                  |                   |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                   |                   |                   |            |  |  |
| <b>TOTAL VALOR OPERACIONES</b>   | <b>6.166</b>     | <b>4.884</b>     | <b>73.356</b>     | <b>4.428</b>     | <b>3.014</b>     | <b>5.309</b>     | <b>6.047</b>     | <b>5.535</b>     | <b>3.783</b>     | <b>5.881</b>     | <b>4.420</b>     | <b>4.726</b>     | <b>7.100</b>     | <b>49.798</b>     | <b>62.306</b>     | <b>50.242</b>     | <b>-19</b> |  |  |
| Liquidación títulos desmaterializados - EDV MN<br>(En millones de Bolivianos)              | 6.064            | 4.754            | 71.209            | 4.302            | 2.596            | 5.159            | 5.907            | 5.397            | 3.691            | 5.763            | 3.784            | 4.264            | 6.811            | 46.413            | 60.392            | 47.674            |            |  |  |
| Liquidación títulos desmaterializados - EDV ME<br>(En millones de Bolivianos)              | 102              | 131              | 2.147             | 126              | 418              | 150              | 141              | 138              | 92               | 118              | 635              | 462              | 289              | 3.385             | 1.914             | 2.568             | 34         |  |  |
| <b>TOTAL NÚMERO OPERACIONES</b>  | <b>328</b>       | <b>340</b>       | <b>3.748</b>      | <b>353</b>       | <b>336</b>       | <b>330</b>       | <b>345</b>       | <b>337</b>       | <b>279</b>       | <b>340</b>       | <b>341</b>       | <b>355</b>       | <b>390</b>       | <b>3.177</b>      | <b>3.080</b>      | <b>3.406</b>      | <b>11</b>  |  |  |
| MN   | 276              | 274              | 2.977             | 278              | 268              | 263              | 282              | 274              | 223              | 276              | 262              | 275              | 312              | 2.283             | 2.427             | 2.713             | 12         |  |  |
| ME   | 52               | 66               | 771               | 75               | 68               | 67               | 63               | 63               | 56               | 64               | 79               | 80               | 78               | 894               | 653               | 693               | 6          |  |  |
| (b) MN incluye UFV y MVDOL.  |                  |                  |                   |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                   |                   |                   |            |  |  |
| <b>TOTAL VALOR DE OPERACIONES (En millones de Bolivianos)</b>                              |                  |                  |                   |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                   |                   |                   |            |  |  |
| SISTEMA DE PAGOS DE ALTO VALOR   | 45.434           | 46.809           | 561.375           | 48.626           | 34.320           | 42.303           | 53.559           | 47.190           | 40.379           | 51.869           | 44.166           | 42.443           | 45.336           | 420.839           | 469.132           | 450.192           | -4         |  |  |
| MODULO DE LIQUIDACIÓN HÍBRIDA DEL LIP  | 45.434           | 46.809           | 561.375           | 48.626           | 34.320           | 42.303           | 53.559           | 47.190           | 40.379           | 51.869           | 44.166           | 42.443           | 45.336           | 420.839           | 469.132           | 450.192           | -4         |  |  |
| SISTEMA DE PAGOS MINORISTA   | 50.884           | 61.593           | 582.101           | 52.482           | 47.118           | 48.115           | 54.557           | 53.510           | 53.698           | 61.449           | 57.293           | 54.047           | 53.141           | 459.126           | 469.824           | 535.411           | 14         |  |  |
| ORDENES ELECTRÓNICAS DE TRANSFERENCIA DE FONDOS  | 30.398           | 34.968           | 340.598           | 31.429           | 27.947           | 29.732           | 34.135           | 32.419           | 31.747           | 35.468           | 33.508           | 32.775           | 32.362           | 239.522           | 275.232           | 321.524           | 17         |  |  |
| CHEQUES  | 17.298           | 22.689           | 206.712           | 17.821           | 16.178           | 15.324           | 17.381           | 17.978           | 18.770           | 22.788           | 20.515           | 18.077           | 17.686           | 195.049           | 166.725           | 182.517           | 9          |  |  |
| TARJETAS ELECTRÓNICAS  | 2.875            | 3.812            | 33.534            | 3.114            | 2.882            | 2.938            | 2.919            | 2.986            | 3.056            | 3.062            | 3.140            | 3.070            | 2.966            | 23.804            | 26.848            | 30.133            | 12         |  |  |
| BILLETERA MÓVIL  | 113              |                  |                   |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                   |                   |                   |            |  |  |